

Client Success Story

Wayne Memorial Hospital

Summit Insync: Dictionary Synchronization Tool Leveraged for Meditech 6.0 Update



Wayne Memorial Hospital

CLIENT

Wayne Memorial Hospital
Goldsboro, North Carolina

CHALLENGE

As they upgraded to Meditech 6.0, Wayne Memorial was faced with updating large amounts of various fields, while keeping their test and live dictionaries synchronized with a staff which was already spread thin.

SOLUTION

A set of advanced automation tools and outsourced services from a partner with the deepest Meditech experience.

RESULTS

- Dictionaries synchronized in a timely manner
- Significant ROI
- Enhanced Efficiency
- Successful migration to Meditech 6.0
- \$16,000-19,000 Cost Savings
- 85% of dictionaries synchronized
- Approx. 16-20 work hours a month saved and growing

PROFILE

Wayne Memorial Hospital is a 316 bed hospital, located in Goldsboro, North Carolina. It is a leading non-profit healthcare provider, offering a full range of advanced medical services.

CHALLENGE

In 2009, Wayne Memorial Hospital went live with their Meditech 6.0 platform. Once live with the newest version of their HIS, they discovered a driving need for a dictionary synchronization tool. Their live and test dictionaries were being manually maintained by their IT department, which required both numerous staff and constant editing of the dictionaries. Their new version of Meditech which was now live required frequent priority pack updates, continuous testing, as well as new fields to maintain in their updated platform. Wayne Memorial Hospital needed mass updating capabilities, and it was becoming clear that they needed a streamlined way to synchronize their dictionaries.

SOLUTION

With previous experience using Summit Healthcare products, Wayne Memorial selected Summit Healthcare as their partner for their automation needs as they migrated to Meditech 6.0. Knowing that a Meditech 6.0 migration could be complex and challenging, Summit would be able to best provide the necessary Meditech expertise in the area of automation that Wayne Memorial needed to move forward.

Summit InSync was selected, allowing the health system to directly extract dictionary data, visually review any records that seem to be out of sync, and make any changes to those records with robust filtering and flagging methods for updating.

Implementing the Summit InSync technology, Wayne Memorial would be positioned well to effectively manage the organization's routine synchronization and intermittent projects. The level of customization



offered by Summit InSync coupled with the program's flexibility allowed Wayne Memorial to customize what they wanted and needed.

“Summit InSync has helped our organization tremendously. Our migration to Meditech 6.0 ended up being seamless. We immediately began to see a return on our investment with Summit Healthcare. All of our dictionaries were synchronized in a timely manner and our team no longer needed to micromanage and waste time on things such as tedious data transcription projects. Their team went above and beyond to meet our requirements and work with our team.

**- Tim Fail, Senior Financial Analyst
Wayne Memorial Hospital**

RESULTS

Through the use of the Summit InSync Technology, Wayne Memorial has over 85% of their dictionaries synchronized. They have chosen to keep the remaining 15% in test, and not move live.

With the technology, Wayne Memorial administrators have the ability to add more and manage multiple projects, creating increased efficiencies among IT and all respective departments. On average they're saving 16-20 hours of work per month by using Summit InSync, with the belief that number will increase as they add more tasks to the scheduler.

The implementation of Summit InSync has also decreased the number of data transcription errors. These results were only topped by the fact that Wayne Memorial has seen a significant return on their investment in the technology. Wayne Memorial expects savings of \$16,000-19,000 annually.

SUMMIT HEALTHCARE

Summit Healthcare is the choice of hospitals who want to take full control of their healthcare system integration and automation needs. Since 1999, we have worked to provide the industry with the most flexible integration and automation technology with complementary tailored services and solutions.

Summit Healthcare has over 1,000 clients in the hospital marketplace, including close partnerships with complementary technology and value-added resellers. Summit Healthcare Services is privately held and based in Braintree, Massachusetts.

“Summit InSync allows our clients to ultimately save both time and money. Data management and migration can be a huge undertaking for any organization and our technology allows them to take control of this often laborious task. Information is continuously changing, tasking our hospital clients with data validation and continued accuracy to ensure patient safety. Summit InSync can provide them peace of mind while knowing that their dictionary management and migration projects are being executed flawlessly.”

**- Brian Rogers, Director Product Management
Summit Healthcare**

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